

Dear Sirs

My wife and I would like to thank everybody concerned with our double glazing installation. We are very pleased with the overall installation especially the design of the porch. We appreciate the detail involved and in our view it is a classic. We have already had a few complimentary comments.

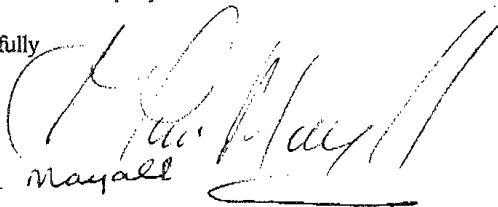
Finally we would like to thank Carl and Kevin for doing the installation at the highest level, and also being clean and considerate.

We cannot thank you all enough.

Best of luck to the company for the future.

Yours faithfully

anne mayall

A large, stylized handwritten signature in black ink, appearing to read 'Anne Mayall', written over a horizontal line.