

Dear *Wayne,*

I am writing to you to put on record that I am absolutely delighted with the installation of all eight window units that I purchased from you.

I would also like this letter to reassure future customers that your initial visit to discuss my requirements was friendly, informative, and totally free of sales pressure. I knew exactly what I was getting and all my questions were answered truthfully.

The survey was carried out very efficiently with a lot of attention given to considerations regarding the individual window units.

Finally, the installation was carried out skilfully, quickly and most importantly everything cleared and left in good order. The fitters removed the stress factor. It was stress free for me and I value that.

Thanks again, best wishes,



Ian Beldon